

Microsoft 365 & Power Platform Automation

Reducing repetitive administration with secure, reusable automation

40%

manual workload reduction from PowerShell-led automation

8 years

Power Automate delivery experience

5 years

Power Apps delivery experience

Challenge

- Repetitive tenant administration and reporting consumed engineering time and increased operational inconsistency.
- Business workflows required a clearer path from manual steps to governed cloud automation.

Approach

- Map process steps, controls, exceptions and ownership before selecting the appropriate automation method.
- Use Power Automate and Power Apps for business workflows, with PowerShell and Microsoft Graph for tenant operations and reporting.

Delivery

- Build reusable automation patterns with logging, exception handling, documentation and operational handover.
- Connect Microsoft 365, SharePoint Online and Entra ID processes while maintaining permissions and governance controls.

Outcome

- Reduced manual workload by 40% through PowerShell-led automation of repeatable operational tasks.
- Improved consistency, auditability and response speed across Microsoft 365 administration workflows.

CAPABILITIES

Microsoft Power Automate | Microsoft Power Apps | PowerShell | Microsoft Graph | SharePoint Online | Microsoft 365 | Entra ID | Governance